

Management Development Institute Murshidabad  
(Department of IT)

**Limited Tender Enquiry (LTE)**

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Tender No. 2020/MDIM/IT/Ruckus Controller/32

Date: 29/09/2020

Tender document for providing one year AMC for Ruckus Wi-Fi controller and renewal of licenses for 71 numbers of Ruckus Access Points

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MDI Murshidabad

Kulori, PO – Uttar Ramna, Dist. – Murshidabad, PIN-742235, West Bengal



Sub: Tender for providing one year AMC for Ruckus Wi-Fi controller and renewal of licenses for 71 numbers of Ruckus Access Points

Quotations are invited for providing one year AMC for Ruckus Wi-Fi controller and renewal of licenses for 71 numbers of Ruckus Access Points from the authorised partners of M/s Ruckus as per the scope of work and on the terms & conditions mentioned in the enclosed document.

1	Bid System	Single
2	Last date & time for submission of quotations	06/10/2020, up to 3.00 PM
3	Quotation Submission Process	The quotation along with other required documents to be created in a single PDF file format and the said file must be password protected and to be sent at <a href="mailto:etender@mdim.ac.in">etender@mdim.ac.in</a> along with password.

The bidders are requested to read the tender document carefully and ensure compliance with all terms & conditions and specifications herein. Non-compliance with specifications and terms & conditions in this document may disqualify the bidders from the bidding process.

Quotations received after the due date and time will not be considered or accepted and no request or appeal will be entertained in this regard. MDIM authority reserves the right to accept or reject any or all the quotations without assigning any reason whatsoever.

Encl. –

- Annexure-I (Technical Bid)
- Annexure-II (Terms & Conditions)
- Annexure-III (Financial Bid)



*[Signature]*  
Registrar  
MDI Murshidabad  
Registrar  
MDI Murshidabad

**ANNEXURE – I**  
(TECHNICAL BID)

One year AMC for Ruckus Wi-Fi controller and renewal of licenses for 71 numbers of Ruckus Access Points					
Sl No	Part Code	Description	Qty.	New Start Date (dd/mm/yyyy)	New End Date (dd/mm/yyyy)
1	S22-S104- 1000	AsctPtr Spt REN, SZ104, 1 Yr (for Ruckus SmartZone 100 Controller)	1	02/10/2020	02/10/2021
2	S22-0001- 1LSG 45	AsctPtr Spt REN, Per SZ/(v)SCG AP, 1YR (for Ruckus AP – R510, R610 & T300)	45	07/09/2020	02/10/2021
3	S22-0001- 1LSG	AsctPtr Spt REN, Per SZ/(v)SCG AP, 1YR (for Ruckus AP – R510, R610 & T300)	26	23/05/2021	02/10/2021

Place:

Signature of bidder:

Date:

Name of bidder:

Firm's Name with stamp:



**ANNEXURE – II**  
(TERMS & CONDITIONS)

- 1) The bidder should be registered as a company in India as per Company Act 1956. (Copy of the Certificate of Incorporation issued by Registrar of Companies and full address of the registered office, GST Certificate & PAN)
- 2) The Bidder should have done similar kind of job at least **one** in Govt./Pvt. organizations in India, for minimum period of 1 year within last 3 years. (order & tax invoice copy to be enclosed)
- 3) Financial bid in the above format (on the Letter head of the bidder) along with one set of this tender document, duly signed and stamped by the bidder along with other required documents to be created in a single PDF file format and the said file must be password protected and to be submitted (along with password) by email at [etender@mdim.ac.in](mailto:etender@mdim.ac.in) by 06/10/2020 on or before 3:00 pm.
- 4) All bids in which any of the prescribed conditions is not fulfilled or any condition is put forth or conditional bids by the bidder(s) shall be summarily rejected.
- 5) Delivery: The above licenses in whole must be issued and activated within 10 (ten) days w.e.f. the Order issue date.
- 6) Payment: 100% payment including applicable GST will be released after successful activation of the above licenses issued in the name of MANAGEMENT DEVELOPMENT INSTITUTE MURSHIDABAD and submission of tax invoice.
- 7) **Security Deposit – Institute will retain 5% on total order value excluding GST as security deposit from the successful bidder during payment. The amount will be released without any interest within 15 days after successful completion of the contract.**
- 8) LD Clause: If the bidder fails to deliver the required licenses in the above mentioned period the penalty @1% per week of the total order value (excluding GST) subject to the maximum of 10% of the total order value (excluding GST) will be deducted. Alternatively the Order will be cancelled.
- 9) TDS will be deducted as per Govt. rules.
- 10) Bidder's Criteria: The bidders must be authorised partners of M/s Ruckus. They are essentially required to submit valid authorization certificate/MAF from the OEM, failing which their bid(s) shall be rejected.
- 11) **Support:** The partner should offer 24×7 support services (remote & telephone support and as well as onsite support in case troubleshoot not resolved through remote support), software updates & major upgrades and replacement of Hardware if required as per the Ruckus Partner WatchDog Support with priority response.
- 12) Validity: The quoted price of the bidders should valid up to 60 days from the date of opening of bids. Institute will not entertain any request in respect of escalation of price due to any reason whatsoever



during this time period. The charges quoted shall be kept firm throughout the pendency of contract of this work and no price escalation shall be entertained.

- 13) The bidder should not be blacklisted/ debarred or involved in any corrupt & fraudulent practices by any Central/ State Govt./ PSUs/ Quasi-Govt. Organisations/ Autonomous Body/ Private Organisation in India. A self-declaration in this regard needs to be submitted.
- 14) Sub contract is strictly not allowed, if found that sub-contracting have been done then the order will be summarily cancelled and no payment will be made to the vendor.
- 15) The bidder has to provide the Escalation Matrix.
- 16) Tender document must be signed and stamped on all pages as a token of acceptance of all the terms and conditions.
- 17) All legal disputes will be subject to local court of District of Murshidabad, West Bengal.

I/We do hereby confirm that I/We have the necessary authority and approval to submit this bid for providing one year AMC for Ruckus Wi-Fi controller and renewal of licenses for 71 numbers of Ruckus Access Points and agree to all the terms & conditions as mentioned in Annexure-II (Terms & Conditions).

Place:

Signature of bidder:

Date:

Name of bidder:

Firm's Name with stamp:



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**ANNEXURE – III**  
**(FINANCIAL BIDE)**

One year AMC for Ruckus Wi-Fi controller and renewal of licenses for 71 numbers of Ruckus Access Points									
Sl No	Part Code	Description	Qty.	New Start Date (dd/mm/yy)	New End Date (dd/mm/yy)	Unit Price in Rs. (Excl of GST)	GST percentage on Unit price	Total Unit Price in Rs. (Incl of GST)	Gross Total as per quantity mentioned in Rs. (Incl of GST)
1	S22-S104-1000	AsctPtr Spt REN, SZ104, 1 Yr (for Ruckus SmartZone 100 Controller)	1	02/10/20	02/10/21				
2	S22-0001-1LSG 45	AsctPtr Spt REN, Per SZ/(v)SCG AP, 1YR (for Ruckus AP – R510, R610 & T300)	45	07/09/20	02/10/21				
3	S22-0001-1LSG	AsctPtr Spt REN, Per SZ/(v)SCG AP, 1YR (for Ruckus AP – R510, R610 & T300)	26	23/05/21	02/10/21				
Cumulative Total (Incl of GST)									
Cumulative Total (Incl of GST) in Words									

Place:

Signature of bidder:

Date:

Name of bidder:

Firm's Name with stamp:



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